

Learning Accord Multi-Academy Trust

NetSupport DNA Case Study
With Mark Henderson - LAMAT IT Manager



Could you please tell us about your organisation?

Learning Accord Multi-Academy Trust incorporates Skelmanthorpe Academy, Scissett CE Academy, Helme CE Academy, St Aidan's CE Academy, New Mill Schools - New Mill Junior School and New Mill Infants School, St. Augustine's CE School, Kaye's Academy, Lowerhouses CE (VC) J1 & EY School and Luddenden CE School.

How many devices do you have NetSupport DNA installed on, and across which platforms?

NetSupport DNA can be found on 25 devices at Scissett, 31 at Skelmanthorpe, 24 at St Aidan's, New Mill Junior school has 50, Helme occupies 13 and we plan to roll out a further 20 licences at New Mill Infant School. These licences are all found on Windows 10 devices, mostly laptops.

In what ways has NetSupport DNA helped your trust?

The biggest issue was always working across different sites and getting a single view; having correctly set up both the main server and the client servers, we now have this with NetSupport DNA.

What do other staff members think of NetSupport DNA?

They are really appreciative, as before NetSupport DNA we had nothing of this nature in place at all. Now, we are starting to see a lot more activity, especially that which should be getting tracked. The safeguarding aspect is really the main thrust at the moment for it, and once we get more licences rolled out, I'd like to expand and use some of the other functions.

What feature of NetSupport DNA has been most impressive/beneficial?

For me, it is the actual recording of activity, as well as the ability to see the device log - I can be at a different site, and go directly on to a pupil's machine at another site, take control and make sure they're on task.

How would you sum up NetSupport DNA in one sentence?

An easy-to-use management tool that allows a real-time monitoring response to safeguarding issues.

What made you choose NetSupport DNA and also stick with it?

I have used NetSupport DNA in another academy, so I knew the software from seeing it before. It is updated regularly, easy to use and just works.

Would you recommend NetSupport DNA to other schools?

Yes, I would do.